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What Happened...A veterinary technician reported pain to the left shoulder after making an unassisted lift of a 70-pound dog onto an examination table. A few days prior, the technician participated in a two-person lift of a 110-pound dog onto an examination table and felt discomfort and mild pain to the left shoulder but did not report the pain. The initial mild strain was most likely a contributor to the reported work place injury.

## Medical Corrective Measures:

The injury resulted in medical treatments *lasting over a year*, which included an MRI, physical therapy, steroid injections and eventually surgery to mend her damaged shoulder.

## **Claims Costs:**

Total Medical Incurred: \$43,354

Total Indemnity Incurred: \$53,124

PREFERRED

## Preventing Back and Shoulder Injuries in a Veterinary Practice

Back and shoulder injuries can be extremely painful and long lasting. Use engineering and administrative controls along with behavioral based safety approach to prevent back and shoulder injuries.

- ✓ Engineering controls remove the hazard at the source to reduce the risks associated with a task.
- ✓ Administrative controls rely on workplace policies, procedures and practices that the employee must follow to minimize the employee's risk of injury.
- ✓ Behavior Based Safety (BBS) continually focuses people's attentions and actions on theirs, and other's daily safety behavior.
- 1. Lift Tables, Ramps/Stairs: Designate a number of examination rooms and baths for large dogs and have lift tables as the examination table or make available ramps or stairs next to the examination table. *(Engineering Control)*
- 2. Train employees to use good lifting mechanics. Lifting an animal is not like lifting a box. The principles are the same but the box doesn't move on its own. Also, consider doing 10-minute stretching exercises prior to opening so employees can warm up before physical exertion. Back belts can be worn but ONLY if the employees are trained on good lifting mechanics first. Back belts alone do not provide any protection against a back strain if good mechanics are not used. (Administrative Control)
- 3. Lifting a large animal, which may be moving, presents unique challenges. Team lifts for any large animal that weighs more than 40 pounds is a good policy to have AND enforce. (Administrative Control)
- 4. In addition to how patients are handled, evaluate other lifting/lowering tasks employees perform. Items like large bags of dog food (50 pounds) need to be stored between knuckle and shoulder height to eliminate the low lift that is a cause of many back and shoulder injuries. *(Engineering Control)*







Accident prevention is the responsibility of your Company's management. The information in this publication should not be considered all encompassing, or suitable for all situations, conditions or environments. Every business is responsible for implementing an effective injury and illness prevention program and should consult with legal, technical or other advisors as to the applicability of this information to your business.